

## **SSESE ISLANDS BEACH HOTEL CANCELLATION PROCEDURE**

No guarantee (no deposit made): Ssese Islands Beach Hotel will not guarantee your booking until 50% deposit is made to reserve your accommodation.

### **50% deposit:**

This deposit is taken by the hotel in order to hold your room. Cancellation made 48 hrs before checking-in date, the Hotel reserves the right to deduct 1(one) full night off the deposit. The remaining nights can be booked again within the following 3 (three) months from the cancellation date.

### **100% full-payment.**

This guarantees/confirms your booking:

Cancellation made 72 hours and above before your checking-in date, the hotel reserves the right to deduct 1(one) full night off the payment. The remaining nights can be booked again within the following 4 (four) months from the cancellation date.

### **Please note:**

- To avoid embarrassment, please do not turn up at the Hotel until you get written confirmation from the Hotel Management confirming your booking transfer. This is to avoid over-booking.
- No one will be checked -in without the booking transfer endorsed by the Hotel Management.
- Cash is not refundable.
- One cancellation is allowed at any one booking.

### **Payments**

- To confirm accommodation booking, advance payment of at least 50% is required.
- To confirm booking during peak season i.e. Easter, Christmas and New Year, 100% advance payment is required.

### ***Payment should be made at our Offices:***

*Ssese Islands Beach Hotel Ltd, Port Bell Road, Plot 548 Kitintale Central, Kampala. OR At our Sister Company "Spot Clean Dry Cleaners" – Garden City, Lower Ground floor or on Plot 8, Jinja Road, Opposite GAPCO Petrol Station or Spot clean Dry Cleaners Lugogo Mall next to*